CAMPUS TECHNOLOGY RESOURCES

Instructional Resources at Buffalo State offers support for campus activities. Classroom Technology Support services include Smart Classrooms requests, scheduling and support, classroom equipment requests and scheduling, equipment repair scheduling, and classroom equipment purchases including demonstrations and explorations of options. Computer Graphics provides a wide range of services to the faculty and academic departments at Buffalo State College. Instructional Resources' main priority is academic support for the production of visuals and multimedia programs for instructional use. Instructional Resources Television Engineering is responsible for the design, development, installation and maintenance of all television related equipment and systems at Buffalo State and assists with technical problems and questions. The Electronic Learning Office provides support for the design and development of online and hybrid courses as well as the identification of appropriate online resources for use in such courses. The office coordinates training for the current campus-supported course management system, ANGEL. Multimedia Production assists faculty in classrooms, field placements, uplink of teleconferences, web services or other broadcast needs. Photography Services include studio and location photography, digital photographic printing, copy work and slide duplication, scanning, and E-6 film processing. Professional education faculty may take advantage of any of these resources to aid in their teaching, scholarly activities and service. Computing and Technology Services is responsible for the following support services on campus: development and maintenance of the campus data network, installation and repair of supported desktop workstations, maintenance of user accounts, user and network support services, development and operation of campus-wide administrative information systems, campus telephone services, and technology training and consulting. They additionally staff the Computing Help Desk which provides weekday support to all registered users in the Buffalo State system via telephone. The FAST (Faculty and Staff Technology Center) provides regularly scheduled training opportunities on key technologies including Angel (the campus course management system), Banner (the campus student service database), remote access, web template design (for campus sites) and other relevant applications products.

ITEC is one of several special purpose organizations within the State University of New York system established by participating institutions to support multi-campus, computer-related, group activities targeted at improving the quality, quantity and cost-effectiveness of campus-based and SUNY-wide computer services.

Software applications available on campus to faculty and students with a Buffalo State logon include a standard profile of Microsoft tools and virus protection software. Supplemental licensed products may be added by the campus helpdesk with permission. Specialized applications for content areas are configured in faculty and student use labs associated with schools. Additional applications can be purchased by students and faculty at deep volume discounts through a collaboration with University of Buffalo (UBMicro). Information is available on the BSC website. The assessment system is reviewed and supported by the ISAS group which includes leaders of all technology groups on campus. Continuing progress is possible from the input of many informed and helpful perspectives.